

## COATS NEWS

### PENELOPE UPDATE

It has been a month since we rolled out the Penelope Portal to the pilot group, and we are now preparing to roll out to the rest of Corrections and Treatment Service providers.

We endeavour to roll out by regions in 4 phases as listed below. Prior to each phase the Penelope team will contact every Corrections and Treatment Agency in the phase for training, so you will hear from us soon.

Phase	Region	Approx Date
1	Hume	July- August
	Gippsland	July- August
2	Barwon South West	August- September
	Grampians	August- September
3	Loddon Mallee	September- October
	North West Metro	September- October
4	East Metro	October-December
	South Metro	October-December

### UPDATED PRICING GUIDELINES

Updated pricing guidelines are now available, new prices are effective for all TCA's ordered from the 1st July 2013. We will be sending out the updated guidelines this week. If you need a copy please email your request to [TCA@acso.org.au](mailto:TCA@acso.org.au)

### COATS INFORMATION SESSIONS

Thank you to everyone who has participated in these to date, we have two remaining COATS information sessions, if you were unable to make any of these and would like a copy of the slides please email [COATS@acso.org.au](mailto:COATS@acso.org.au)

- Loddon Region – Bendigo Tuesday 2nd July: 1.30pm- 4.30pm
- Quality Inn Colonial – 483-485 High Street, Golden Square
- Hume Region – Wangaratta Wednesday 3rd July: 9.30am- 12.30pm Quality Hotel Wangaratta Gateway, 29-37 Ryley Street, Wangaratta



## NEW RAPIDS MANAGER

Welcome to Lauren Carter who has commenced as the Assistant Manager COATS RAPIDS, please don't hesitate to contact her regarding any RAPIDS enquires. Ph 9413 7000

## COATS CONTACT DETAILS

- Intake and referral- Ph 9413 7000, [intake@acso.org.au](mailto:intake@acso.org.au);
- Brokerage, variations and extensions- Ph 9413 7000, [intake@acso.org.au](mailto:intake@acso.org.au)
- RAPIDS – Ph 9413 7000
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